



## **1. Privacy Statement HELA (2017)**

Welcome to the website of Hela-NV. ([www.hela-nv.com](http://www.hela-nv.com)). We take the protection of a person's privacy seriously. Our privacy policy can be found below and contains information about the type of data we collect about you and how we use it. The privacy statement may be updated from time to time. So check regularly to see if any changes have been made. By using this website, you agree to this privacy statement and our use of cookies as described below. Do not use this website if you do not agree with these conditions.

## **2. Data collection**

Depending on how you use our website, we can collect and store different types of information about you. We collect personal information via the website. For example, your name and email address, which you provide us for certain products and services.

We also collect information about the browser you are using on your computer, as well as your computer's IP address and the location of a person, browser type, operating system and web pages you visit. If you open our website from a mobile or another device, we can record the Unique Device Identifier contained in the device. We can use this information to ensure we can display and design relevant content and services for that device.

## **3. Visitors to the website**

When you browse our website, we may collect anonymised information about where you are and how you navigate and use our website. We use this information to improve the functionality and user-friendliness of the website and to map website traffic.

## **4. Contact**

In the website Contact us section, you can enter the requested information in the. We will answer your questions and contact you based on this information. The information you provide may be stored by us for future use so that we can continuously evaluate the services we provide to you and others.

If you contact us in writing, by telephone or by email, we will use your data to correspond with you; we will also retain this correspondence.



## **5. Sharing data**

We may share your information with other affiliated entities in order to provide information and services that you request from us and to improve our services.

We only share your data with external parties with your permission, unless this is required by law or by a government agency.

## **6. Security**

We strive to keep your data safe. For this reason, we have implemented technical and organisational security measures to prevent loss of your data or unauthorised access to your data.

## **7. Requests relating to your personal details**

You can contact us at any time to find out what information we hold about you and to request a copy of it. If you want us to delete your personal information, you must notify us. Please let us know if you feel that our information is inaccurate or wrong; we will be happy to correct it.

If you want to request one of the above items, or if you have a question regarding our use of your personal data, please contact our organisation.

## **8. Cookie statement**

This website uses cookies. A cookie is a small amount of data generated by a website and stored by your web browser. A cookie stores data about you and resembles the preferences file created by other software applications. Cookies have a number of different functions. Some cookies are essential for our website to work so we can deliver our services to you. Some cookies are permanent, which means they remain on your device after you leave the website; some cookies are session cookies, which means they are deleted when you close your internet browser. You can manage your cookie preferences through your browser settings, but keep in mind that the functionality of the website may be influenced by modified cookie preferences (the website may not be available, or it may work less effectively).

We do not personally identify visitors and do not use cookies to contact you. We strive to respect your privacy at all times.

If you have any questions or concerns about how we use your personal data, please contact us using one of the methods listed above.